

Whirlpool Outlet | Wire-frames | 04-12-2010



# TABLE OF CONTENTS

## Catalog

Homepage	Page 3
Category	Page 4
Sub Category	Page 5
Product Listing	Page 6
Product Details	Page 7
Product Details cont.	Page 8
Compare	Page 9
Recently Viewed	Page 10
Quick Cart	Page 11
Related Products	Page 12
Dynamic Listing	Page 13
Product Bundle	Page 14
Search Results	Page 15
Quick View	Page 16
Search by Zip	Page 17
Sears by Zip - No Results	Page 18

## Order Management

View Cart	Page 20
View Cart cont.	Page 21
Registration Sign In	Page 22
Create an Account	Page 23
Shipping	Page 24
Delivery Method (Delivery)	Page 25
Delivery Method (Pick Up)	Page 26
Billing	Page 27
Order Verification	Page 28
Order Confirmation	Page 29

## Member Management

Sign In	Page 31
Password Retrieval	Page 32
Create an Account	Page 33
My Account	Page 34
Edit My Account	Page 35
Address Book	Page 36
Address Book Details	Page 37
My Orders	Page 38
Order Details	Page 39
Change Password	Page 40



Catalog




 **GO**

**Navigation**

[sign-in](#) or [register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

G1 - GLOBAL CONTENT ZONE

**HOME CONTENT**

**Featured Items**

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information

**Notes**

The home page content is organized into content zones allowing for multiple marketing and retail messages to be displayed guiding user site experience from the outset. This page will convey the breadth of Whirlpool discontinued and obsolete product lines and related value propositions.

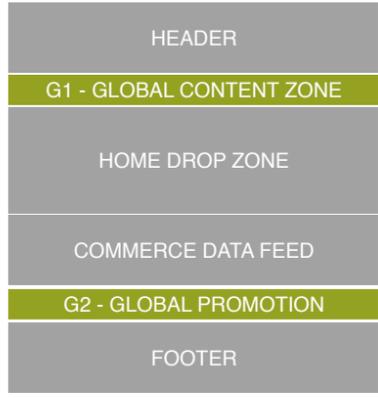
**A**  
**G1: Primary Global Content Zone** — This zone cascades across all site pages providing space for primary site branding messaging or general promotional events such as free shipping or site-wide discounts.

**B**  
**Home Page Drop Zone** — This fully customizable zone can be used for static or slideshow-style retail or brand messaging.

**C**  
**Optional Database-Driven Zone** — Merchandising managers can select products from all departments to be featured in this optional zone to promote percentage-based offers, latest additions or other product-based messages.

**D**  
**G2: Secondary Global Content Zone** — This zone cascades across all site pages providing a space for secondary messaging such as e-mail program, signup and other site-wide or brand announcements.

**E**  
**Footer** — The footer contains links to support information and services, site, brand and corporate information and legal disclaimers.




 **GO**

**Navigation**

[sign-in](#) or [register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

**Department** | Category

Enter Zip Code

- 
- CATEGORY (xx)
  - CATEGORY (xx)
  - CATEGORY (xx)
  - CATEGORY (xx)

- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)

C3 - AD

C3 - AD

A2

C2- CASCADING CONTENT ZONE

**Categories**

Category	Category	Category	Category
Category	Category	Category	Category

**Featured Items**

XX% OFF Product Name				

C4- CASCADING CONTENT ZONE

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information

**Notes**

The page serves as the template for the Category landing pages. It is organized to allow the user one-click access to all related category and sub category pages from the left-hand navigation and also representative images and text links in the lower-center of the page.

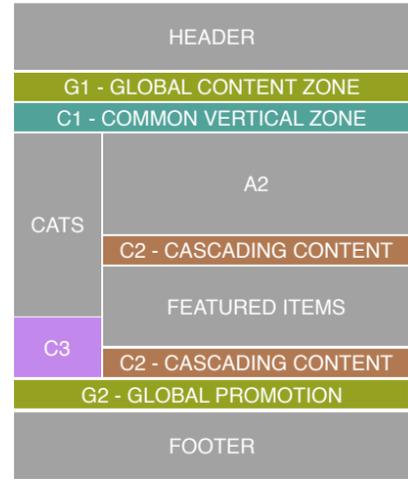
Product-specific content/messaging can be displayed in the optional "Featured Items" database-driven space.

**A**  
**On Click:** Once a ZIP code has been entered validate the items are still available and display new zip code as a link.

**B**  
**On Click:** Expand category or route user to associated category page.  
**Case 1:** Sub categories are always hidden until a user selects the category level, if the category has a sub category then it expands, if the category does not have a sub category the user routes to the associated category.  
**Case 2:** If the user selects a sub category, the user routes to a product listing page with the associated categories displayed.  
**Note:** Current category or sub category is listed but is not clickable.

**C**  
**Category Visual Navigation** — Users can navigate to related sub category pages by clicking on the images or text caption links. Merchandising managers may control this zone but it is suggested that all relevant departments or categories are displayed.

**D**  
**Optional Database-Driven Zone** — Merchandising managers can select products from all departments to be featured in this optional zone to promote percentage-based offers, latest additions or other product-based messages.





SEARCH  **GO**

**Navigation**

[sign-in](#) or [register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

**Department** | Category | Sub Category

Enter ZIP Code

- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)

A2

- Sub Category (xx)
- Sub Category (xx)
- Sub Category (xx)**
- Sub Category (xx)
- Sub Category (xx)

C2- CASCADING CONTENT ZONE

C3 - AD

**Sub Categories**

Category	Category	Category	Category
Category	Category	Category	Category

C3 - AD

**Featured Items**

XX% OFF Product Name				

C4- CASCADING CONTENT ZONE

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information

**Notes**

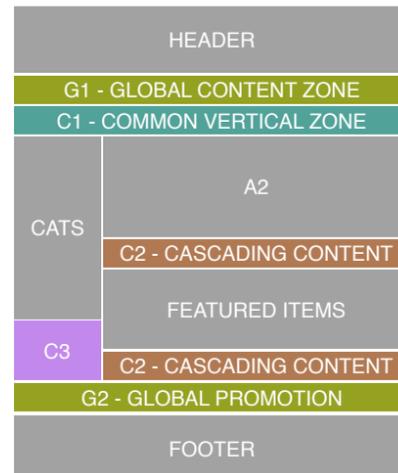
The page serves as the template for the category landing pages. It is organized to allow the user one-click access to all related category and sub category pages from the left-hand navigation and also displays representative images and text links in the lower-center of the page.

Product-specific content/messaging can be displayed in the optional "Featured Items" database-driven space.

**A**  
Header updated to reflect sub category.

**B**  
**On Click:** Expand category or route user to associated category page.  
**Case 1:** Sub categories are always hidden until a user selects the category level, if the category has a sub category then it expands, if the category does not have a sub category the user routes to the associated category.  
**Case 2:** If the user selects a sub category, the user routes to a product listing page with the associated categories displayed.  
**Note:** Current category or sub category is listed but is not clickable.

**C**  
Sub category menu and image updates with current sub category content.




 **GO**

**Navigation**

[sign-in](#) or [register](#)

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

**Department** | [Category](#) | [Product Results](#) | [X Attribute](#) | [X Attribute](#) | [X Attribute](#)

**ATTRIBUTE**

- Value

**OTHER ATTRIBUTE**

**OTHER ATTRIBUTE**

**Narrow by Price**

\$20    \$30    \$40

less than \$25

**Narrow by Type**

- Type
- Type
- Type
- Type

C3 - AD

C3 - AD

C2- CASCADING CONTENT ZONE

SORT BY **FEATURED**    \$-\$\$\$    \$\$\$-\$    ITEMS SHOWN **12**    24    MAX   

Showing 1 - 12 of 36 items    « Prev **1** 2 3 4 Next »

**[ Product Name ]**  
[ Product Description ]

COMPARE NOW

[RETAIL PRICE]  
**[SALE PRICE]**  
**[discount or savings]**

**ADD TO CART**

**[ Product Name ]**  
[ Product Description ]

COMPARE NOW

[RETAIL PRICE]  
**[SALE PRICE]**  
**[discount or savings]**

**ADD TO CART**

**[ Product Name ]**  
[ Product Description ]

QUICK LOOK

ADD TO COMPARE

[RETAIL PRICE]  
**[SALE PRICE]**  
**[discount or savings]**

**ADD TO CART**

**[ Product Name ]**  
[ Product Description ]

ADD TO COMPARE

[RETAIL PRICE]  
**[SALE PRICE]**  
**[discount or savings]**

**ADD TO CART**

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

- Customer Service**
- [Contact](#)
  - [Product Manuals](#)
  - [Warranties](#)
  - [Repairs](#)
  - [Parts & Accessories](#)
  - [Service](#)

- Account**
- [Order Status](#)
  - [Account Information](#)
  - [Your Shopping Cart](#)
  - [Saved Items](#)

- About "TBD.com"**
- [Privacy Policy](#)
  - [Legal Notice](#)
  - [Recall Information](#)

**Notes**

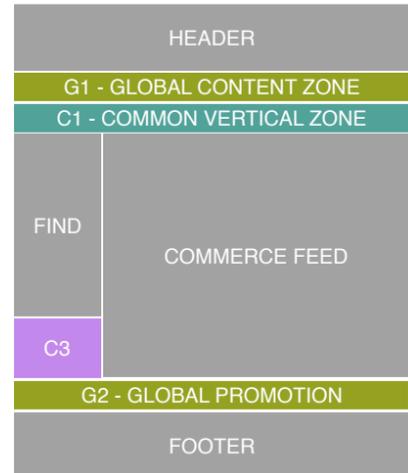
The user is directed to a product listings page either via the search box or clicking on a category or sub category (if structure requires) link.

**A Product Listing Top Navigation** — Various elements allow the user to determine the criteria how the results of a search or within a category or sub category are sorted and displayed.

**B Product Listing Left-Hand Navigation** — Users can check product attribute boxes to narrow searches or results with a category or sub category.

**C Price Slider** — The slider allows users to determine the maximum price of displayed items.

**D Type Checkboxes** — Users can narrow their search to specific type(s) with these checkboxes.





SEARCH  **GO**

**Navigation**

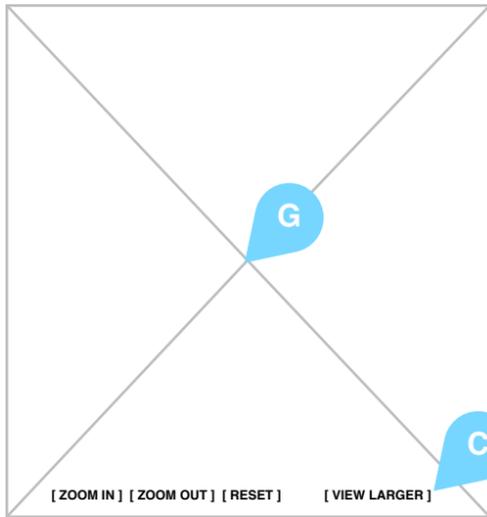
[sign-in](#) or [register](#) [Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

**Department** | **Category** | **Product Results** | X Attribute | X Attribute | X Attribute

[Product Name]



Share

~~\$XX.XX~~ Regular Price  
**\$XX.XX** Sale Price  
**\$XX.XX** Savings

Zip Code: [zip code] [change](#)

**ADD TO CART**

**In stock for shipping**  
Lorem ipsum dolor sit amet,

**Eligible for store pickup**  
Lorem ipsum dolor sit amet,

Lorem ipsum dolor sit amet, Lorem ipsum dolor sit amet,

[< Prev item](#) | [Next item >](#)



FEATURES | ACCESSORIES | SPECIFICATIONS | GUIDES AND LITERATURE

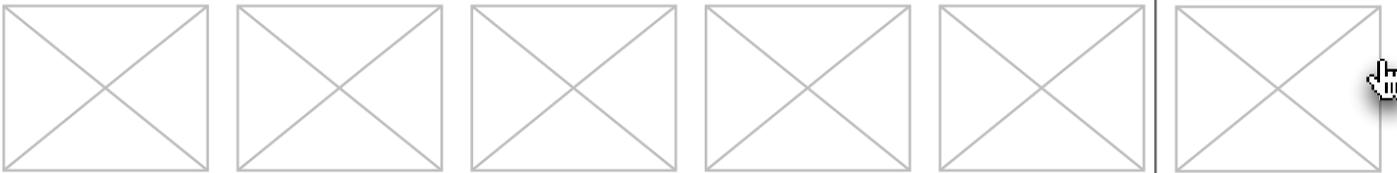
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

Clean Crisper [Learn more](#)

**Clear Crisper**  
Help produce stay fresh longer. The clear design keeps everything in sight.

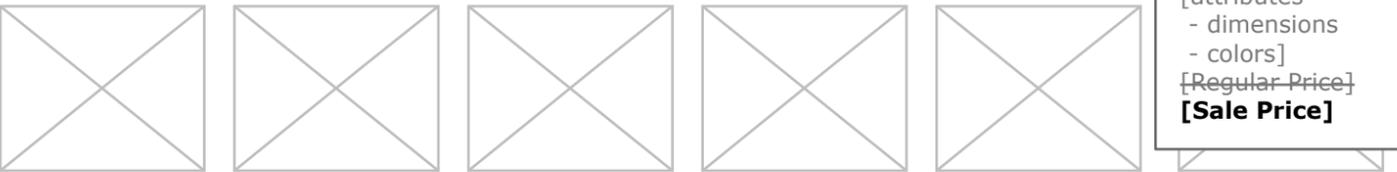


**Similar Products**



[SEE ALL SIMILAR PRODUCTS >>](#)

**Recommended Products**



[SEE ALL RECOMMENDED PRODUCTS >>](#)

**[model name]**  
[brief description...]  
[attributes - dimensions - colors]  
[Regular Price]  
**[Sale Price]**

**Notes Page 1 of 2**

This template is organized to maximize available space for displaying product information and imagery. The specific features are determined based on content availability (e.g. product manual pdf.) and business objectives. All product details pages will include product image, short description, inventory availability and shipping information.

**NOTE:** A product details page contains a single product. In the event a product has multiple children, each child has an independent product details page.

**NOTE:** This page has premium importance in a solid SEO plan, while also offering a pleasurable buying experience. More than likely javascript will be used extensively on this page. However, it is suggested that when possible alternatives are used and that forcing the javascript towards the bottom of the page is highly desired.

- A** Product name.
- B** **On Click:** Social media and page functions are executed.
- C** Image effects.
- D** Currently selected image thumbnail. On page load, this is the initial image thumbnail.
- E** Container for other images (thumbnails) in the repository.
- F** Video link repository.
- G** Image and video display area. When an image or video thumbnail is selected from D,E or F, the corresponding image or video is displayed in this area.
- H** Regular price of the product with strikethrough.
- I** Sale or normalized price of the product.
- J** The user's previously entered zip code is displayed here.
- K** **On Click:** Changes the zip code to an editable field with an execution button. Once the zip code has been updated, validate the item is still available and display new zip code as flat text.
- L** **On Click:** Add item(s) to cart. Open Related Items modal overlay. See "**Related Items**".
- M** In stock copy is conditional. If item is in stock set display to "**True**".
- N** Eligible for in-store pick up copy is conditional. If item is eligible, set display to "**True**".

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

**Customer Service**

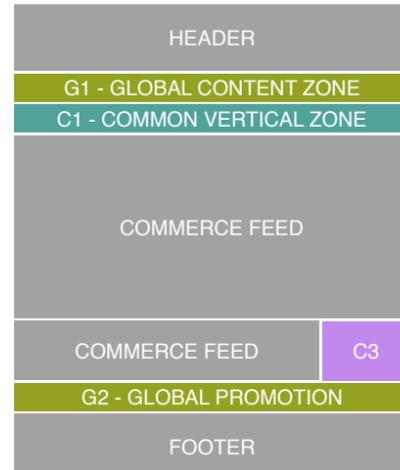
- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

**Account**

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

**About "TBD.com"**

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat





SEARCH

**Navigation**

[sign-in or register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)



**Department** | [Category](#) | [Product Results](#) | [X Attribute](#) | [X Attribute](#) | [X Attribute](#)



~~\$XX.XX~~ Regular Price

**\$XX.XX** Sale Price  
**\$XX.XX** Savings

Zip Code: [zip code] [change](#)

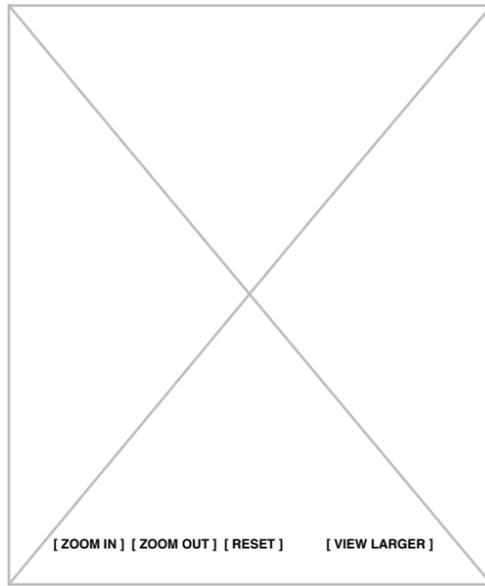
**ADD TO CART**

[x items] **In stock for shipping**

**Eligible for store pickup**  
Lorem ipsum dolor sit amet,

Lorem ipsum dolor sit amet, Lorem ipsum dolor sit amet,

[< Prev item](#) | [Next item >](#)



**[Product Name]**



**FEATURES** | **ACCESSORIES** | **SPECIFICATIONS** | **GUIDES AND LITERATURE**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

Clean Crisper [Learn more](#)

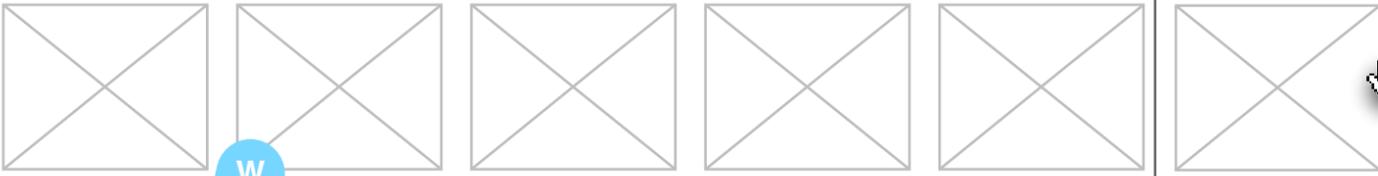
Lorem ipsum dolor sit amet, L

Lorem ipsum dolor sit amet, L

**Clear Crisper**  
Help produce stay fresh longer. The clear design keeps everything in sight.



**Similar Products**



[SEE ALL SIMILAR PRODUCTS >>](#)

**[model name]**  
[brief description...]

[attributes  
- dimensions  
- colors]  
[Regular Price]  
**[Sale Price]**

**Recommended Products**



[SEE ALL RECOMMENDED PRODUCTS >>](#)

**[model name]**  
[brief description...]

[attributes  
- dimensions  
- colors]  
[Regular Price]  
**[Sale Price]**



**Customer Service**  
[Contact](#)  
[Product Manuals](#)  
[Warranties](#)  
[Repairs](#)  
[Parts & Accessories](#)  
[Service](#)

**Account**  
[Order Status](#)  
[Account Information](#)  
[Your Shopping Cart](#)  
[Saved Items](#)

[Legal Notice](#)  
[Recall Information](#)  
[Live Chat](#)

**Notes Page 2 of 2**

**O** Display available delivery and service options here. This is conditional based on item type and non UPS or FEDEX deliverable appliance status.

**P** Tabbed metaphor (div tags if possible). Each tab is conditional based on available content.

**Features** - Feature listing.  
**Accessories** - Accessories that are related to this product.  
**Specifications** - Dimensions and other pertinent facts about the product.  
**Guides and Literature** - links to related pdf's and manuals when available.

**Q** Product description.

**R** Product features.

**S** **On Mouse Over:** Fly out description of the feature.

**T** Add badge area.

**U** Similar products is a conditional argument. If a product has siblings or a parent product, they should be listed here with their representative image. EX: If a refrigerator is available in several colors, each color would be displayed here. If no parent or sibling exists, hide panel.

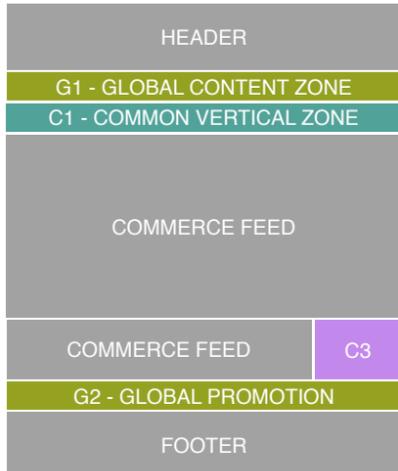
**V** **On Mouse Over:** Fly out of the image and a brief description and attributes of the product appears.

**W** **On Click:** Route user to dynamic listing page and show all similar products from panel.

**X** Recommended Products is a conditional argument. If a product has related products, they should be listed here with their representative images. EX: If a dishwasher has a matching compactor, each compactor would be displayed here. If there are no related products, hide panel.

**Y** **On Mouse Over:** Fly out containing the product name, product image, a brief description and product attributes appears.

**Z** **On Click:** Route user to dynamic listing page and show all recommended products from panel.



[GO](#)

## Navigation

[sign-in](#) or [register](#)[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

## Compare items

[PRINT THIS COMPARISON](#)

<b>remove item</b>	<b>remove item</b>	<b>remove item</b>	<b>remove item</b>
<b>Product Name</b>	<b>Product Name</b>	<b>Product Name</b>	<b>Product Name</b>
<small>{RETAIL PRICE}</small> <b>[SALE PRICE]</b> <small>[discount or savings]</small>			
<b>ADD TO CART</b>	<b>ADD TO CART</b>	<b>ADD TO CART</b>	<b>ADD TO CART</b>

### - Features

[Feature Title]	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed
-----------------	---	---	---	---

### + Features

[Feature Title]				
-----------------	--	--	--	--

### + Features

[Feature Title]				
-----------------	--	--	--	--

### + Features

	<a href="#">Product Details</a>	<a href="#">Product Details</a>	<a href="#">Product Details</a>	<a href="#">Product Details</a>
--	---------------------------------	---------------------------------	---------------------------------	---------------------------------

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

### Notes

This page is designed to provide users an opportunity to compare the product images, names and sale prices of up to 5 similar products. The user is directed to this page after selecting the compare checkbox on a product listings pages.

**A**  
**On Click:** The user can print the comparison page for reference. The browser print function prompts the user to select the appropriate printer and format.

**B**  
**On Click:** An item is removed from the page.

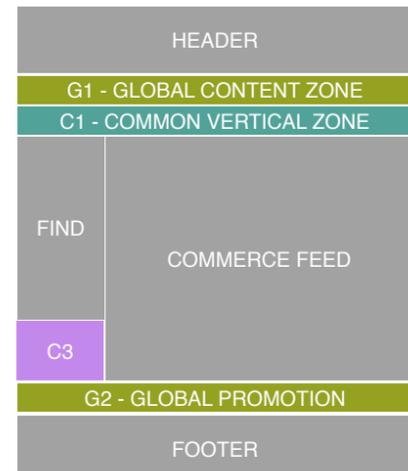
**C**  
The product image, name and sale price are displayed in this area.

**D**  
**On Click:** The user may add product(s) to his/her cart.

**E**  
The first product feature is displayed in this area upon page load. Features are placed in categories relevant to the product category. Additional product category features are displayed immediately below and are collapsed upon page load.

**F**  
**On Click:** The user can expand the area of a product feature to view it. A product feature area that was expanded prior to the click is collapsed.

**G**  
**On Click:** The user is directed to the product details page.



### Customer Service

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

### Account

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

### About "TBD.com"

- Privacy Policy
- Legal Notice
- Recall Information



Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

A

B

C





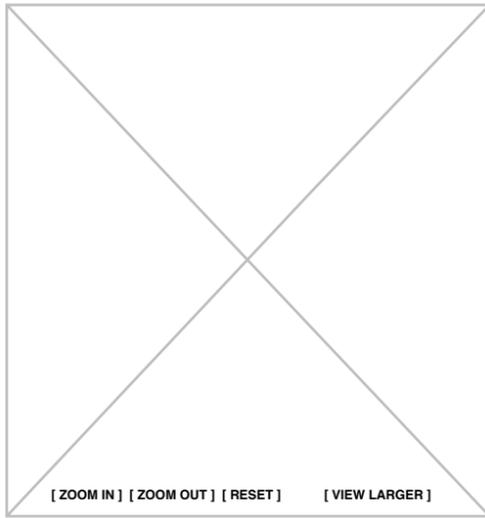
[ Product Name ]   [ Product Name ]   [ Product Name ]

G1 - GLOBAL CO

C1 - COMMON VE

Department | Category | Product Results | X Attribute | X Attribute | X Attribute

[Product Name]



Share

~~\$XX.XX~~ Regular Price

**\$XX.XX** Sale Price

**\$xx. xx** Savings

Zip Code: [zip code] [change](#)

ADD TO CART

**In stock for shipping**  
Lorem ipsum dolor sit amet,

**Eligible for store pickup**  
Lorem ipsum dolor sit amet,

Lorem ipsum dolor sit amet, Lorem ipsum dolor sit amet,

FEATURES

ACCESSORIES

SPECIFICATIONS

GUIDES AND LITERATURE

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

Clean Crisper [Learn more](#)

Lorem ipsum dolor sit amet, L

Lorem ipsum dolor sit amet, L

**Clear Crisper**  
Help produce stay fresh longer. The clear design keeps everything in sight.

C3 - AD

Similar Products



SEE ALL SIMILAR PRODUCTS >>



**[model name]**  
[brief description...]

[attributes - dimensions - colors]  
[Regular Price]  
**[Sale Price]**

Recommended Products



SEE ALL RECOMMENDED PRODUCTS >>

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

Customer Service

- [Contact](#)
- [Product Manuals](#)
- [Warranties](#)
- [Repairs](#)
- [Parts & Accessories](#)
- [Service](#)

Account

- [Order Status](#)
- [Account Information](#)
- [Your Shopping Cart](#)
- [Saved Items](#)

About "TBD.com"

- [Privacy Policy](#)
- [Legal Notice](#)
- [Recall Information](#)
- [Live Chat](#)

Notes

Mousing over the recently viewed items displays a fly out box containing previously viewed products. This allows the user to quickly return to an earlier product, without using the back button or relying on recall.

**A**  
**Cursor Trigger Zone:** Mouse over triggers the fly out box.

**B**  
Recently viewed items displayed: Product images a user has viewed prior to landing on a given product details page are displayed in this area.

**C**  
Recently viewed items displayed: Product names a user has viewed prior to landing on a given product details page are displayed in this area.

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

Check Out ✕

Product Description	Quantity	Price	Delivery Options	Total
<b>[Product Title]</b> [Attributes]	[ items in stock ] <input style="width: 40px;" type="text"/> <span style="font-size: 18px; margin-left: 5px;">✕</span> <span style="background-color: #333; color: white; padding: 2px 5px; border-radius: 3px;">Update</span>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery <input type="radio"/> Pick Up	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attributes]	[ items in stock ] <input style="width: 40px;" type="text"/> <span style="font-size: 18px; margin-left: 5px;">✕</span> <span style="background-color: #333; color: white; padding: 2px 5px; border-radius: 3px;">Update</span>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery <input type="radio"/> Pick Up	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attributes]	[ items in stock ] <input style="width: 40px;" type="text"/> <span style="font-size: 18px; margin-left: 5px;">✕</span> <span style="background-color: #333; color: white; padding: 2px 5px; border-radius: 3px;">Update</span>	<b>\$xxx.xx</b>	Standard Delivery	<b>\$xxx.xx</b>

**Promo Code:**  Enter

**Promo Code:** [Promo Code]  
**Merchandise:** \$xxx.xx  
**Est Sales Tax:** TBD  
**Est Shipping:** TBD  
 [zip code]

---

**ORDER SUB-TOTAL \$xxx.xx**

**Continue Shopping:** [\[Home\] > \[Department\] > \[Category\] > Product](#)
Check Out

Notes

This lightbox gives the user a quick view of what is in the shopping cart. This user experience enhancement is available to the user on click of the cart text link.

**A**  
**On Click:** The lightbox appears, displaying the same contents as the cart.

**B**  
The list of items added to a shopping cart are displayed in this area. A scroll bar appears when three or more items have been added to the cart.

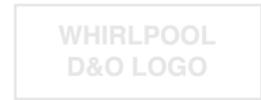
**C**  
Total pre-tax, pre-shipping cost of selected merchandise is displayed here.

**D**  
**On Click:** The user is routed to the checkout process.  
**Case 1:** If signed in, the user will immediately be directed to the first step in the checkout process: entering shipping information.  
**Case 2:** If not signed in, the user is directed to the sign in and register screen.

**Customer Service**  
[Contact](#)  
[Product Manuals](#)  
[Warranties](#)  
[Repairs](#)  
[Parts & Accessories](#)  
[Service](#)

**Account**  
[Order Status](#)  
[Account Information](#)  
[Your Shopping Cart](#)  
[Saved Items](#)

**About "TBD.com"**  
[Privacy Policy](#)  
[Legal Notice](#)  
[Recall Information](#)  
[Live Chat](#)



SEARCH  GO

Navigation

[sign-in or register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

G1 - GLOBAL CONTENT ZONE

C1 - COMMON VERTICAL ZONE

Departm  
Produ

**[ Product Name ]** has been added to your cart.

**Checkout**

Related Accessories	Price	Qty
[ Product Name ]	[ Price ]	<input type="text"/>
[ Product Name ]	[ Price ]	<input type="text"/>
[ Product Name ]	[ Price ]	<input type="text"/>

[No, thanks. Continue to cart.](#) **Add Items to Cart**

Product Name

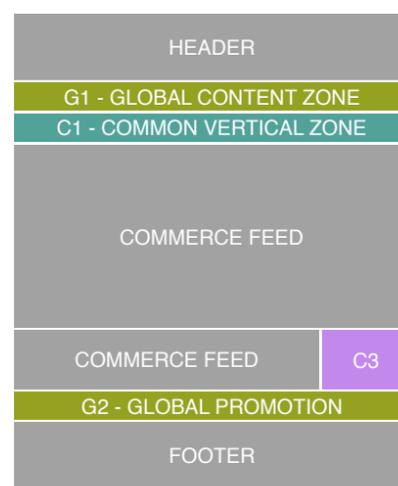
**Recommended Products**

C3 - AD

G2 - GLOBAL PROMOTION SPACE (events, email sign-up)

<p><b>Customer Service</b></p> <ul style="list-style-type: none"> <li>Contact</li> <li>Product Manuals</li> <li>Warranties</li> <li>Repairs</li> <li>Parts &amp; Accessories</li> <li>Service</li> </ul>	<p><b>Account</b></p> <ul style="list-style-type: none"> <li>Order Status</li> <li>Account Information</li> <li>Your Shopping Cart</li> <li>Saved Items</li> </ul>	<p><b>About "TBD.com"</b></p> <ul style="list-style-type: none"> <li>Privacy Policy</li> <li>Legal Notice</li> <li>Recall Information</li> <li>Live Chat</li> </ul>
--	--	---

- Notes**
- This overlay confirms for the user that an item added to the shopping cart was indeed added. The overlay also identifies items they may desire with their purchase.
- A**  
**On Click:** Close overlay returning user to the product details page.
  - B**  
Purchased product image.
  - C**  
Purchased product name.
  - D**  
**On Click:** Routes user to Checkout page.
  - E**  
Product image.
  - F**  
Product name.
  - G**  
Product price.
  - H**  
User editable field accepting quantity.
  - I**  
**On Click:** Route customer to cart.
  - J**  
**On Click:** Add newly selected items into cart (defined by value in quantity field). Route user to cart.



Enter ZIP Code

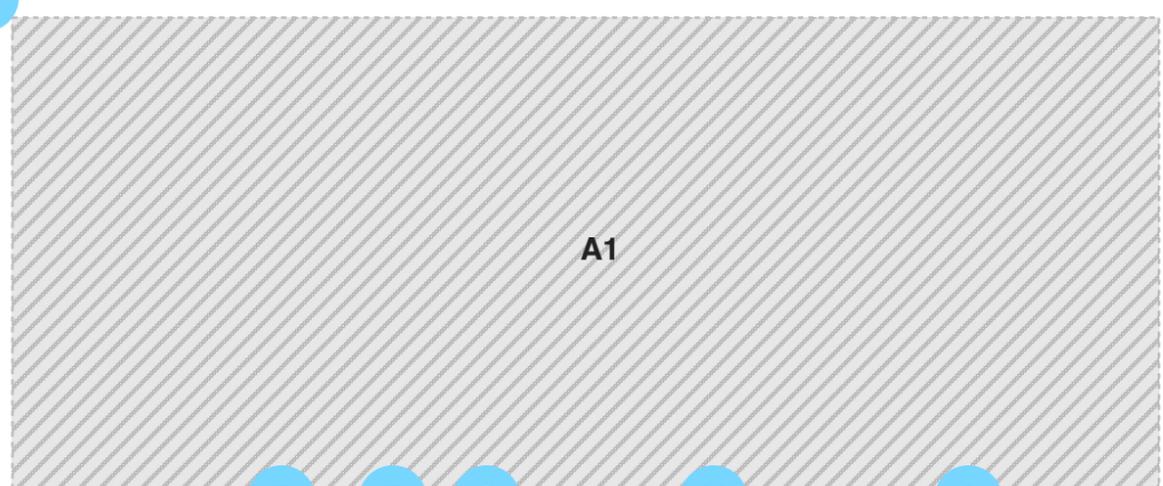
- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)

- Sub Category (xx)
- Sub Category (xx)
- Sub Category (xx)
- Sub Category (xx)
- Sub Category (xx)

**Narrow by Price**

\$20    \$30    \$40

less than \$25



FEATURED    \$-\$\$\$    \$\$\$-\$    ITEMS SHOWN 12 24 MAX   

Showing 1 - 12 of 36 items    « Prev 1 2 3 4 Next »

	<p><b>Product Name</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed</p>	<p>[RETAIL PRICE] <b>[SALE PRICE]</b> [discount or savings]</p> <p>Qty <input type="text"/></p> <p><b>ADD TO CART</b></p>
	<p><b>Product Name</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed</p>	<p>[RETAIL PRICE] <b>[SALE PRICE]</b> [discount or savings]</p> <p>Qty <input type="text"/></p> <p><b>ADD TO CART</b></p>
	<p><b>Product Name</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed</p>	<p>[RETAIL PRICE] <b>[SALE PRICE]</b> [discount or savings]</p> <p>Qty <input type="text"/></p> <p><b>ADD TO CART</b></p>
	<p><b>Product Name</b></p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed</p>	<p>[RETAIL PRICE] <b>[SALE PRICE]</b> [discount or savings]</p> <p>Qty <input type="text"/></p> <p><b>ADD TO CART</b></p>

**Notes**

The user is directed to a product listings page either via the search box or clicking on a category or sub category (if structure requires) link.

**A Product Listing Top Navigation** – Various elements allow the user to determine the criteria how the results of a search or within a category or sub category are sorted and displayed.

**B On Click:** Once a ZIP code has been entered, validate the items are still available and display new ZIP code as a link.

**C On Click:** Expand category or route user to associated category page.  
**Case 1:** Sub categories are always hidden until a user selects the category level, if the category has a sub category then it expands, if the category does not have a sub category, the user routes to the associated category.  
**Case 2:** If the user selects a sub category, the user routes to a product listing page with the associated categories displayed.  
**Note:** Current category or sub category is listed but is not clickable.

**D Price Slider** – The slider allows users to determine the maximum price of displayed items.

**E On Click:** Sort items by those marked featured.

**F On Click:** Sort products by lowest dollar amount.

**G On Click:** Sort by cost highest dollar amount.

**H On Click:** Show items per page 12 - 24 and maximum.

**I On Click:** Arrange items to display in different arrangements.

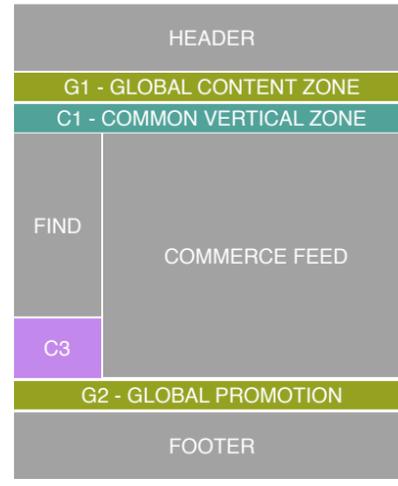
**J On Click:** Display items being shown.

**K On Click:** Jump to new location in page pagination.

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information






 **GO**

**Navigation**

[sign-in](#) or [register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

**Notes**  
The user is directed to a product listings page either via the search box or clicking on a category or sub category (if structure requires) link.

**A**  
**Product Listing Top Navigation** — Various elements allow the user to determine the criteria how the results of a search or within a category or sub category are sorted and displayed.

**B**  
**On Click:** Expand category or route user to associated category page.  
**Case 1:** Sub categories are always hidden until a user selects the category level, if the category has a sub category then it expands, if the category does not have a sub category the user routes to the associated category.  
**Case 2:** If the user selects a sub category the user routes to a product listing page with the associated categories displayed.  
**Note:** Current category or sub category is listed but is not clickable.

**C**  
**Price Slider** — The slider allows users to determine the maximum price of displayed items.

**D**  
Product Name

**E**  
Product short description.

**F**  
Retail and sales prices (text treatment).

**G**  
Conditional quantity box Display = "False" if the product is a major appliance else display = "True"

**H**  
**On Click:** Route user to related products page, capture quantity if the item is not a major appliance.

**I**  
**On Click:** Image fly out.



**Department** | [Category](#) | [Product Results](#) | [X Attribute](#) | [X Attribute](#) | [X Attribute](#)

**Advanced search here**



**FEATURED**    **12**

**Search results for [Keyword] Showing 12 of 36 items** « Prev **1** 2 3 4 Next »

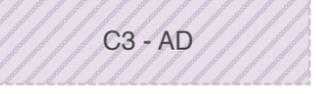
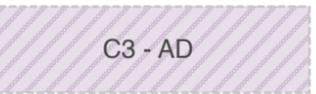
- CATEGORY (xx)**
- CATEGORY (xx)**
- CATEGORY (xx)**
- CATEGORY (xx)**
- Sub Category (xx)

**Narrow by Price**

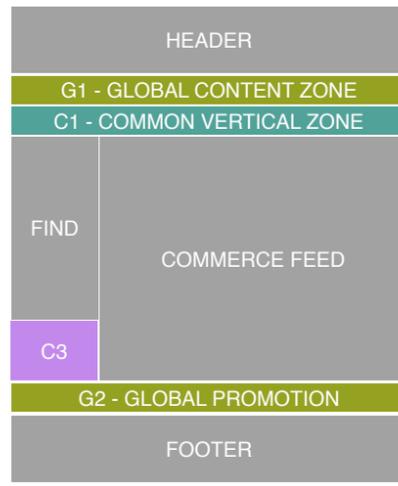
\$20 \$30 \$40

less than \$25

	<b>[ Product Name ]</b> [ Product Description ]	[RETAIL PRICE] <b>[SALE PRICE]</b> <b>[discount or savings]</b> Qty <input type="text"/> <b>ADD TO CART</b>
	<b>[ Product Name ]</b> [ Product Description ]	[RETAIL PRICE] <b>[SALE PRICE]</b> <b>[discount or savings]</b> Qty <input type="text"/> <b>ADD TO CART</b>
	<b>[ Product Name ]</b> [ Product Description ]	[RETAIL PRICE] <b>[SALE PRICE]</b> <b>[discount or savings]</b> Qty <input type="text"/> <b>ADD TO CART</b>
	<b>[ Product Name ]</b> [ Product Description ]	[RETAIL PRICE] <b>[SALE PRICE]</b> <b>[discount or savings]</b> Qty <input type="text"/> <b>ADD TO CART</b>



<p><b>Customer Service</b></p> <p>Contact</p> <p>Product Manuals</p> <p>Warranties</p> <p>Repairs</p> <p>Parts &amp; Accessories</p> <p>Service</p>	<p><b>Account</b></p> <p>Order Status</p> <p>Account Information</p> <p>Your Shopping Cart</p> <p>Saved Items</p>	<p><b>About "TBD.com"</b></p> <p>Privacy Policy</p> <p>Legal Notice</p> <p>Recall Information</p>
---	---	---





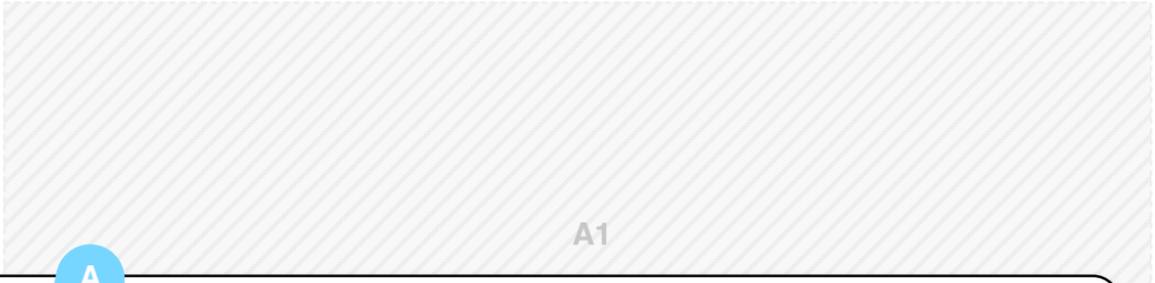
SEARCH

Navigation

[sign-in or register](#) | Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

Department | Category | Product Results | X Attribute | X Attribute | X Attribute

Enter Zip Code



CATEGORY (xx)

CATEGORY (xx)

OVERVIEW **FEATURES** SPECIFICATIONS [< Prev item](#) | [Next item >](#)

**[ Product Name ]** C

[ Product Description ] E

**PRODUCT DETAILS** H

G

D

F

Zip Code: [zip code] [change](#)

**ADD TO CART**

[x items] In stock for shipping

- Product Name

Price Details

**ADD TO CART**

**Notes**  
Product quick view is best utilized as an information guide for a customer to quickly browse through several items leading them towards an immediate buyer response.

**A**  
Tabbed metaphor (div tags if possible). Each tab is conditional based on available content.

**Overview** - Basic product information

**Features** - Feature listing

**Specifications** - Dimensions and other pertinent facts about the product.

**Guides and Literature** - Links to related PDFs and manuals when available.

**B**  
Product image

**C**  
Product name

**D**  
Price details

**E**  
Product description

**F**  
**On Click:** Add item to cart and move user to related products page.

**G**  
**On Click:** Takes you the previous or next item listed in the shopping cart

**H**  
**On Click:** Directs user to the products page.

**Customer Service**

- [Contact](#)
- [Product Manuals](#)
- [Warranties](#)
- [Repairs](#)
- [Parts & Accessories](#)
- [Service](#)

**Account**

- [Order Status](#)
- [Account Information](#)
- [Your Shopping Cart](#)
- [Saved Items](#)

**About "TBD.com"**

- [Privacy Policy](#)
- [Legal Notice](#)
- [Recall Information](#)

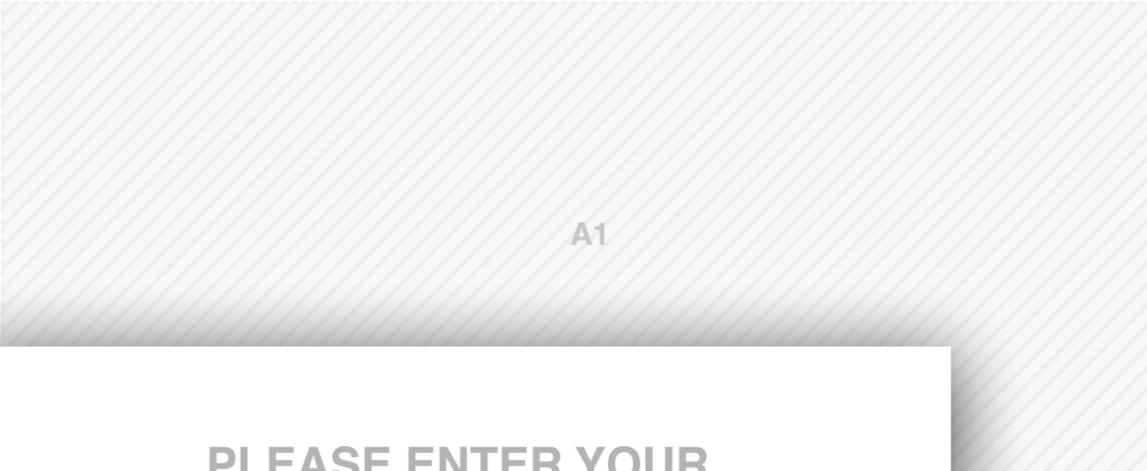


Navigation

[sign-in or register](#) | Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

Department | Category | Product Results | X Attribute | X Attribute | X Attribute



- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)
- CATEGORY (xx)
- Subcategory (xx)

**Narrow by Price**

\$20    \$30    \$40

less than \$25

**PLEASE ENTER YOUR ZIP CODE:**

[Close](#)

- Product Name**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]

Qty
- Product Name**

QUICK LOOK

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]

Qty
- Product Name**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]

Qty

**Notes**

**A**  
**ZIP Code Field** — The ZIP code field identifies the user's geographical location and driving the inventory that should be displayed. Messaging can be added to the box or be available via text link to explain to the user the need for their ZIP code.

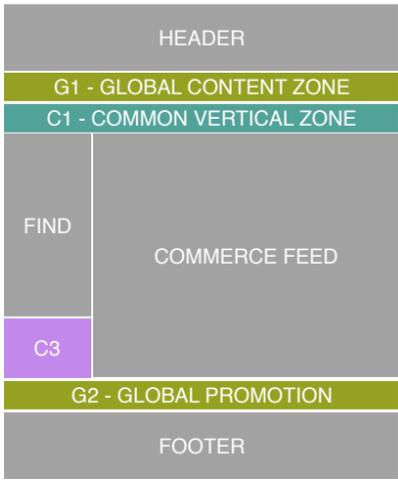
**B**  
**On Click:** Redirect user back to previous page with the product results based on the ZIP code entered.

**C**  
**On Click:** Close the modal overlay.

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information

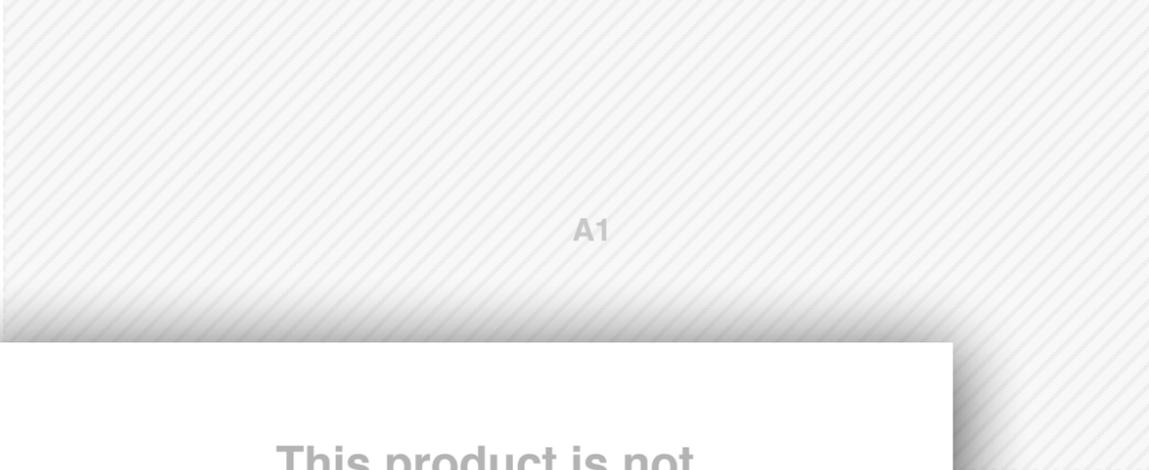


Navigation

[sign-in](#) or [register](#) Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

Department | Category | Product Results | X Attribute | X Attribute | X Attribute



CATEGORY (xx)

CATEGORY (xx)

CATEGORY (xx)

CATEGORY (xx)

- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)
- Subcategory (xx)

Narrow by Price

\$20 \$30 \$40

less than \$25

**This product is not available in your ZIP code**

[Close](#)



Product Name

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]  
Qty



Product Name

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]  
Qty



Product Name

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Cras semper arcu sed

[RETAIL PRICE]  
[SALE PRICE]  
[discount or savings]  
Qty

Notes

**A**  
Zip Code Field — The ZIP code field identifies the user's geographical location and thus the inventory that should be displayed. Messaging can be added to the box or be available via text link to explain to the user the need for their ZIP code.

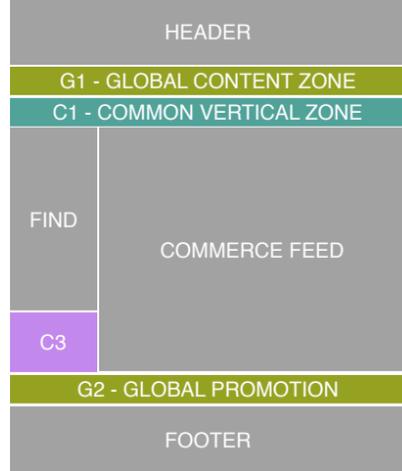
**B**  
**On Click:** Redirect on success, routing the user back to previous page with the product results based on the ZIP code entered on failure redisplay.

**C**  
**On Click:** Close the modal overlay.

- Customer Service**
- Contact
  - Product Manuals
  - Warranties
  - Repairs
  - Parts & Accessories
  - Service

- Account**
- Order Status
  - Account Information
  - Your Shopping Cart
  - Saved Items

- About "TBD.com"**
- Privacy Policy
  - Legal Notice
  - Recall Information





Order Management



# Cart

Product Description	Quantity	Price	Delivery Options	Total
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <b>Update</b>	\$xxx.xx	<input type="radio"/> Home Delivery ? <input type="radio"/> Pick Up ?	\$xxx.xx
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> ⊗ <b>Update</b>	\$xxx.xx	<input type="radio"/> Home Delivery ? <input type="radio"/> Pick Up ?	\$xxx.xx
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> ⊗ <b>Update</b>	\$xxx.xx	Standard Delivery	\$xxx.xx

**Promo Code:**  **Enter**

---

**Promo Code:** [Promo Code]  
**Merchandise:** \$xxx.xx  
**Est Sales Tax:** TBD  
**Est Shipping:** TBD  
 [zip code]

---

**ORDER SUB-TOTAL:** \$xxx.xx

**Continue Shopping:**  
[\[Product\]](#)  
[\[Category\]](#)  
[\[Department\]](#)  
[\[Home\]](#)

**Check Out**

## Notes

The shopping cart displays the quantities, delivery options, costs, product names and attributes for all items a user has added to the cart.

**A**  
This area displays the product titles, images and related attributes of items added to the cart.

**B**  
The quantity of a given item the user has selected in the buying funnel appears here. Users also have the option to update the quantity or remove the item from the cart.

**C**  
Item price.

**D**  
The delivery option(s) a user selects in this area are used to calculate delivery algorithms in the purchase funnel.

**Default:** Home delivery.  
**Case 1:** If the item's weight is under 50 lbs., home delivery is the only option available to the user.  
**Case 2:** If the item's weight is over 50 lbs., home delivery and pick up options are available to the user.  
**Case 3:** Once an option is selected, additional line items over 50 lbs. default to the first selected delivery option. If the user changes the delivery option, all other line items will update with the change.

**E**  
The total, pre-tax price of the product (product price x quantity) is displayed here.

**F**  
Promotional codes are dependent on the items in a cart. If the cart changes, revalidate code and cart contents to ensure code validity.

**G**  
**On Click:** Execute promotional code validation returns in the following manner:  
**Success:** Discount either percentage or whole dollar amount of cost. Display either amount in the bracketed promo code area.  
**Failure:** Display the reason for the error (date, invalid promotional number, etc.).

**H**  
A successful promotional code response appears here. It is displayed as a discount either as a percentage and discount amount (5% - \$5.00) or whole dollar discount amount (\$5.00).

**I**  
Total pre-tax, pre-shipping cost of selected merchandise is displayed here.

**J**  
Sales tax.

**K**  
Shipping cost.

**L**  
Sub-total cost..

**M**  
The zip code from which taxes and shipping costs are calculated is displayed in this area.

**N**  
**On Click:** The user is directed to any of the levels previously selected on the site.

**O**  
**On Click:** The checkout process is initiated and the user is directed to it.

**P**  
The amount of a particular item in stock is displayed here. An error message is returned when the user inputs amount greater than the in-stock amount.

**Q**  
**On Click:** The user is routed to the checkout process.  
**Case 1:** If signed in, the user will immediately be directed to the first step in the checkout process: entering shipping information.  
**Case 2:** If not signed in, the user is directed to the sign in and register page.

**R**  
This functionality is disabled when the user is on the view cart page.

**Customer Service**  
[Contact](#)  
[Product Manuals](#)  
[Warranties](#)  
[Repairs](#)  
[Parts & Accessories](#)  
[Service](#)

**Account**  
[Order Status](#)  
[Account Information](#)  
[Your Shopping Cart](#)  
[Saved Items](#)

**About "TBD.com"**  
[Privacy Policy](#)  
[Legal Notice](#)  
[Recall Information](#)  
[Live Chat](#)

**Navigation**

[sign-in or register](#) [Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

**Notes**  
The shopping cart displays the quantities, delivery options, costs, product names and attributes for all items a user has added to the cart.

**A**  
The first selected delivery option is automatically selected for all other items in the cart.

# Cart

Product Description	Quantity	Price	Delivery Options	Total
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <input type="button" value="Update"/>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery <a href="#">?</a> <input type="radio"/> Pick Up <a href="#">?</a>	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <input type="button" value="Update"/>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery <a href="#">?</a> <input type="radio"/> Pick Up <a href="#">?</a>	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <input type="button" value="Update"/>	<b>\$xxx.xx</b>	Standard Delivery	<b>\$xxx.xx</b>

**Promo Code:**

**Promo Code:** [Promo Code]  
**Merchandise:** \$xxx.xx  
**Est Sales Tax:** TBD  
**Est Shipping:** TBD  
 [zip code]

---

**ORDER SUB-TOTAL: \$xxx.xx**

**Continue Shopping:**  
[\[Product\]](#)  
[\[Category\]](#)  
[\[Department\]](#)  
[\[Home\]](#)

**Customer Service**  
[Contact](#)  
[Product Manuals](#)  
[Warranties](#)  
[Repairs](#)  
[Parts & Accessories](#)  
[Service](#)

**Account**  
[Order Status](#)  
[Account Information](#)  
[Your Shopping Cart](#)  
[Saved Items](#)

**About "TBD.com"**  
[Privacy Policy](#)  
[Legal Notice](#)  
[Recall Information](#)  
[Live Chat](#)



Navigation

[sign-in or register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Cart

Product Description	Quantity	Price	Delivery Options	Total
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <b>Update</b>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery ? <input type="radio"/> Pick Up ?	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attribute's]	[ items in stock ] <input type="text"/> <b>Update</b>	<b>\$xxx.xx</b>	<input checked="" type="radio"/> Home Delivery ? <input type="radio"/> Pick Up ?	<b>\$xxx.xx</b>
<b>[Product Title]</b> [Attribute's]	[ items in stock ]			

### Returning Customers

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

**E-mail Address** A

**Password** B

[Forgot your password?](#) C

**Sign In** D

Remember me E

### New Customers

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

**Continue as guest** F

or

**Register** G

**Check Out** H

**Notes**

This page allows returning users to enter a few basic credentials for the system to recognize them. The system will then pre-populate user data when possible. The page allows new customers to save their information or bypass and continue anonymously.

**A**  
The user enters the e-mail address for identification purposes in this box.

**B**  
The password is the key to ensure a user is who they say they are. Asterisks are used to keep the password hidden from onlookers.

**C**  
**On Click:** Transmit the credentials to the authentication process.

**D**  
**On Click:** Opens "forgot password" page.

**E**  
**Option True:** Defaults e-mail and password.

**F**  
**On Click:** Permits the user to continue anonymously.

**G**  
**On Click:** Routes user into the account creation funnel.

**H**  
**On Click:** Opens returning and new customers overlay.

**Customer Service**

- [Contact](#)
- [Product Manuals](#)
- [Warranties](#)
- [Repairs](#)
- [Parts & Accessories](#)
- [Service](#)

**Account**

- [Order Status](#)
- [Account Information](#)
- [Your Shopping Cart](#)
- [Saved Items](#)

**About "TBD.com"**

- [Privacy Policy](#)
- [Legal Notice](#)
- [Recall Information](#)
- [Live Chat](#)

Navigation

[sign-in](#) or [register](#)

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Create an Account

Instructional copy tells user to complete all fields. Information made public and more details can be found in the [Privacy Policy](#).

## Personal Information

**Title \***

**First Name \***

**Last Name \***

**Address 1 \*** (street address, PO box, company name)

**Address 2 \*** (apt, suite, building, floor, etc)

**City \***

**State Name**  **Zip Code \***

**Country:** USA

**Daytime Phone \***

**Alternative Phone**

**Email Address \***

**Password \***

**Verify Password \***

**Security Question \***

**Security Answer \***

## Specials & Promotions

Sign up for Whirlpool special offers, product news, and ideas

Send SMS notifications and promotions to mobile phone

**Mobile Phone \***

**Submit**

### Customer Service

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

### Account

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

### About "TBD.com"

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat

### Notes

The create account page includes editable fields that accept specific user data.

**NOTE:** Shaded area (H&I) denotes items for later phase.

**A**  
**On Click:** Opens a modal box with contents of the privacy policy page.

**B**  
User selected title (EXAMPLE: Mr., Dr., Miss, Mrs., Ms.).

**C**  
User must submit data in the required fields.

**D**  
**Email Address:** This will become user's primary credential. Normal validation methods should be enforced (regular expressions and email validation routines).

**E**  
Initial Password Entry Field: Basic validation rules should apply.

**F**  
Verify Password Entry Field - To be used for password validation.

**G**  
**Option True:** Opts user in for marketing materials via electronic delivery.

**H**  
**Option True:** User wishes to receive notifications and marketing updates via SMS.

**I**  
User's mobile number that the SMS notifications will be sent to.

**J**  
**On Click:** Execute the save user data process, then move user to the "My Account" page.

**K**  
**Drop-Down Menu:** Offers the user to choose from a set of commonly asked password security questions.

**L**  
User enters reminder answer to their selected security question in this area.

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Checkout

**1 SHIPPING**

**2 DELIVERY METHOD**

**3 BILLING**

**4 VERIFY**

## Shipping Information

Address \*

Title \*

First Name \*

Last Name \*

Address 1 \* (street address, PO box, company name)

Address 2 (apt, suite, building, floor, etc)

Is this address a PO, APO or AE box?

Yes

City \*

State Name

Zip Code \*

Country: USA

Daytime Phone \*

Alternative Phone

Email Address \*

### Shipping Instructions

Sign me up for Whirlpool special offers, product news, and ideas

## In your Cart

Edit

### Product Name

Product description  
[ Delivery Method ]  
[ Qty ]

### Product Name

Product description  
[ Delivery Method ]  
[ Qty ]

### Product Name

Product description  
[ Delivery Method ]  
[ Qty ]

## Order Summary

Promo Code: [Promo Code]  
Merchandise: \$xxx.xx  
Est Sales Tax: TBD  
Est Shipping: TBD  
[zip code]

**ORDER SUB-TOTAL: \$xxx.xx**

**Proceed to Delivery Method**

### Notes

Shipping information is the first step in the purchase funnel. This page is designed to collect user data and to reaffirm the shopping cart contents.

**A** Highlighted tab indicates to the user that this is the first of 4 steps in the process.

**C** User selected title (EXAMPLE: Mr. Dr. Miss Mrs.)

**D** **Drop-down:** The drop-down will display the names of the delivery addresses user has created in the user Profile. EX: Home Office Beach House. See: *Address Book Details Screen*.

**E** If the user is known and has created a profile, all known address information will pre-populate. If user is new or anonymous, each required address field will need user implemented data.

**F** **Option True:** Opt user in for marketing materials via electronic delivery.

**G** **On Click:** Route user back to the cart page.

**H** **On Click:** Route user to delivery method page.

### Customer Service

[Contact](#)  
[Product Manuals](#)  
[Warranties](#)  
[Repairs](#)  
[Parts & Accessories](#)  
[Service](#)

### Account

[Order Status](#)  
[Account Information](#)  
[Your Shopping Cart](#)  
[Saved Items](#)

### About "TBD.com"

[Privacy Policy](#)  
[Legal Notice](#)  
[Recall Information](#)  
[Live Chat](#)

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Checkout

1 SHIPPING

2 DELIVERY METHOD

3 BILLING

4 VERIFY

## Delivery Method:

You Chose Home Delivery

April 2010

S	M	T	W	TH	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

You are requesting delivery on  
**April 2, 2010**

A

### Items for Delivery

[Product Name] [Attributes]	[Qty]
<input checked="" type="radio"/> Uncrate, set in place	000.00
<input type="radio"/> Drop off, inspect	000.00
<input type="checkbox"/> Install non gas freestanding unit Install non gas freestanding unit	000.00
<input type="checkbox"/> Haul away old unit	000.00

[Product Name] [Attributes]	[Qty]
<input checked="" type="radio"/> Uncrate, set in place	000.00
<input type="radio"/> Drop off, inspect	000.00
<input type="checkbox"/> Install non gas freestanding unit Install non gas freestanding unit	000.00
<input type="checkbox"/> Haul away old unit	000.00

B

C

The following item(s) have delivery restrictions and must be delivered by the stated delivery method:

D

Description of Items	Quantity	Delivery Method
[Product Name] [Attributes]	[Qty]	[Delivery Method]

### In your Cart

Edit

M

<b>Product Name</b>	
Product description	H <input type="radio"/> [Product Cost]
Quantity:	I <input type="radio"/> [QTY]
F <input type="radio"/> [ Delivery Method ]	J <input type="radio"/> [ Delivery Cost ]
G <input type="radio"/> [ add Delivery Opt ]	K <input type="radio"/> [ add Del Cost ]
L <input type="radio"/> [Total Product Cost]	

<b>Product Name</b>	
Product description	[Product Cost]
Quantity:	[QTY]
[ Delivery Method ]	[ Delivery Cost ]
[ add Delivery Opt ]	[ add Del Cost ]
[Total Product Cost]	

<b>Product Name</b>	
Product description	[Product Cost]
Quantity:	[QTY]
[ Delivery Method ]	[ Delivery Cost ]
[ add Delivery Opt ]	[ add Del Cost ]
[Total Product Cost]	

### Shipping Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail  
Shipping Instructions

### Order Summary

Promo Code: [Promo Code]  
Merchandise: \$xxx.xx  
Est Sales Tax: TBD  
Est Shipping: TBD

**ORDER TOTAL: \$xxx.xx**

**Proceed to Billing**

N

#### Notes

This page contains delivery option selection fields and related information. It enlists the user to take responsibility for delivery of the appliance, allowing them to select a day when they are available to receive shipment.

**A**  
The calendar interface accepts user selected date for requested delivery.

**B**  
**On Click:** General delivery option fields require the user to select the type of installation they would like. (checkbox)

**C**  
**On Click:** Appliance specific options are driven by the appliance type and delivery options. (radio group)

**D**  
Items that are being delivered that do not have available delivery or service options appear in this area.

**E**  
**On Click:** Route user to shipping page.

**F**  
Display user selected delivery method(s). See "B".

**G**  
Display user selected delivery option(s). See "C".

**H**  
Product cost.

**I**  
Quantity of products being purchased.

**J**  
Charge for selected delivery type. See "B".

**K**  
Charge for user selected services. See "C".

**L**  
Total cost for this line item. ((Product Cost+ Delivery Cost+ Service Cost) x Quantity) is displayed here.

**M**  
**On Click:** Route user to shopping cart.

**N**  
**On Click:** Route user to billing page.

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Checkout

1 SHIPPING

2 DELIVERY METHOD

3 BILLING

4 VERIFY

## Delivery Method:

You Chose Pick Up

**Select a Location** A  
Your Zip Code: xxxxx

Location Name B

**Personal Info**  
Lorem ipsum dolor sit amet, consectetur adipiscing elit.

**First Name \***

**Last Name \***

**Daytime Phone \***

**Alternative Phone**

Description of Items	Quantity <span>D</span>
[Product Name] [Attributes]	[Qty]
[Product Name] [Attributes]	[Qty]

The following item(s) have delivery restrictions and must be delivered by the stated delivery method:

Description of Items	Quantity	Delivery Method
[Product Name] [Attributes]	[Qty]	[Delivery Method]

### In your Cart

Edit

Product Name  
Product description H  [Product Cost]  
Quantity: |  [QTY]  
[ Delivery Method ] J  [ Delivery Cost ]  
[ add Delivery Opt ] K  [ add Del Cost ]  
-----  
L  [Total Product Cost]

Product Name  
Product description [Product Cost]  
Quantity: [QTY]  
[ Delivery Method ] [ Delivery Cost ]  
[ add Delivery Opt ] [ add Del Cost ]  
-----  
[Total Product Cost]

Product Name  
Product description [Product Cost]  
Quantity: [QTY]  
[ Delivery Method ] [ Delivery Cost ]  
[ add Delivery Opt ] [ add Del Cost ]  
-----  
[Total Product Cost]

### Shipping Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail  
Shipping Instructions

### Order Summary

Promo Code: [Promo Code]  
Merchandise: \$xxx.xx  
Est Sales Tax: TBD  
Est Shipping: TBD

**ORDER TOTAL: \$xxx.xx**

Proceed to Billing F

#### Notes

The delivery method page editable fields allow the user to choose where they would like to pick up their order based on the entered zip code.

**A**  
The zip code that a user inputs during the shopping experience will be carried over to the 'Will Call' option. The nearest location(s) according to the zip code will display here.

**B**  
**Radio Button Grouping:** User selects the location where they would like to pick up their order. In the event there is only one location, default the option to true.

**C**  
User information based upon the shipping address entered on the shipping page is displayed here.

**D**  
Items and quantity of products that are marked as "pick up".

**E**  
Sales tax and shipping are no longer estimated but are actual.

**F**  
**On Click:** Routes user to billing information page.

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Checkout

1 SHIPPING

2 DELIVERY METHOD

3 BILLING

4 VERIFY

## Billing Information

Use same as shipping information

Address Name

Title \*

First Name \*

Last Name \*

Address 1 \* (street address, PO box, company name)

Address 2 (apt, suite, building, floor, etc)

Is this address a PO, APO or AE box?  Yes  No

City \*

State Name

Zip Code \*

Country: USA

Daytime Phone \*

Alternative Phone \*

Email Address \*

Sign me up for Whirlpool special offers, product news, and ideas

## Credit Card information

Your Name \* (as it appears on your credit card)

Credit Card Number \* (no dashes or spaces)

Expiration Date \*

01 - January

201

Security Code\*

[Where do I find it?](#)

## In your Cart

Edit

### Product Name

Product description [Product Cost]  
 Quantity: [QTY]  
 [ Delivery Method ] [ Delivery Cost ]  
 [ add Delivery Opt ] [ add Del Cost ]  
 -----  
 L [Total Product Cost]

### Product Name

Product description [Product Cost]  
 Quantity: [QTY]  
 [ Delivery Method ] [ Delivery Cost ]  
 [ add Delivery Opt ] [ add Del Cost ]  
 -----  
 [Total Product Cost]

### Product Name

Product description [Product Cost]  
 Quantity: [QTY]  
 [ Delivery Method ] [ Delivery Cost ]  
 [ add Delivery Opt ] [ add Del Cost ]  
 -----  
 [Total Product Cost]

## Shipping Information

Name  
 Address  
 City, State, Zip  
 Country  
 Daytime Phone  
 Alternative Phone  
 E-mail  
 Shipping Instructions

## Order Summary

Promo Code: [Promo Code]  
 Merchandise: \$xxx.xx  
 Est Sales Tax: TBD  
 Est Shipping: TBD

**ORDER TOTAL: \$xxx.xx**

Verify Order

### Notes

The billing page information accepts the billing address and the credit card information from the buyer.

**A**  
**On True:** Bring data from shipping information and fill data fields.

**B**  
 Accept data from user or pre-fill based upon data saved in their profile. Use the address name drop-down for the specific address selection.

**C**  
**Option True:** Opts user in for marketing materials via electronic delivery.

**D**  
 This information not be defaulted but rather the user should manually add it.

**E**  
 Credit card number when entered should appear as a normal number. When retrieved from the token, only the last four digits should appear.

**F**  
 Users credit card expiration date.

**G**  
 Credit Verification Value Code (4 char text field).

**H**  
**On Click:** Pop up with simple explanation on where to find the CVVC code and why it is required.

**I**  
 Sales tax and shipping are no longer estimated.

**J**  
**On Click:** Route user to final validation page.

Navigation

[sign-in](#) or [register](#)



[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Checkout

1 SHIPPING

2 DELIVERY METHOD

3 BILLING

4 VERIFY

## Billing Information

### Shipping Information

Edit

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

### Billing Information

Edit

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

Product Description	Quantity	Price	Delivery	Total
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Del Cost]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Del Cost] [Delivery Opt] [Del Cost] [add Delivery] [Del Cost]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Del Cost]	[total]

Service Options	Price	Total
[Service] [Detail]	[price]	[total]

Promo Code:	[Promo Code]
Merchandise:	\$xxx.xx
Sales Tax:	\$xxx.xx
Shipping:	\$xxx.xx
<b>ORDER TOTAL:</b>	<b>\$xxx.xx</b>

Place Order

### Notes

The checkout verify pages is the last step in the purchase funnel, allowing the customer to once more review their merchandise, order total cost, shipping and billing addresses.

**A**  
**On Click:** Route user to shipping page. Fill name and address fields with previously collected information.

**B**  
**On Click:** Route user to billing page. Fill name and address fields with previously collected information.

**C**  
The item(s) a user has selected to purchase including product title and basic attributes are displayed here.

**D**  
Quantity purchased.

**E**  
Price per item.

**F**  
Itemized list of delivery options.

**G**  
Total of line item (Quantity x (Delivery Option + Service Options + Price)) is displayed in this area.

**H**  
Service details are displayed as a separate line item.

**I**  
Price of service option.

**J**  
**On Click:** Execute order functions and route customer to order confirmation page.



SEARCH

Navigation

[sign-in](#) or [register](#) [Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Confirmation [WCS order #]

- Notes**
- The confirmation page displays all information that a user has submitted.
- A**  
The unique WCS order number serves as the customer confirmation number.
- B**  
Whirlpool order number is to be used to track each line item.
- C**  
**On Click:** Create an ics file and download to user to track delivery date(s).
- D**  
**On Click:** Send e-mail of the confirmation.
- E**  
**On Click:** Print order.

## Shipping Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

## Billing Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

Product Description	Quantity	Price	Deliver & Service	Whirlpool Num	Total
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Del Cost]	[WP order num]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Service Opt] [add Delivery] [Del Cost]	[WP order num]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery Opt] [Del Cost]	[WP order num]	[total]

Service Options	Price	Total
[Service] [Detail]	[price]	[total]

**Promo Code:** [Promo Code]  
**Merchandise:** \$xxx.xx  
**Sales Tax:** \$xxx.xx  
**Shipping:** \$xxx.xx

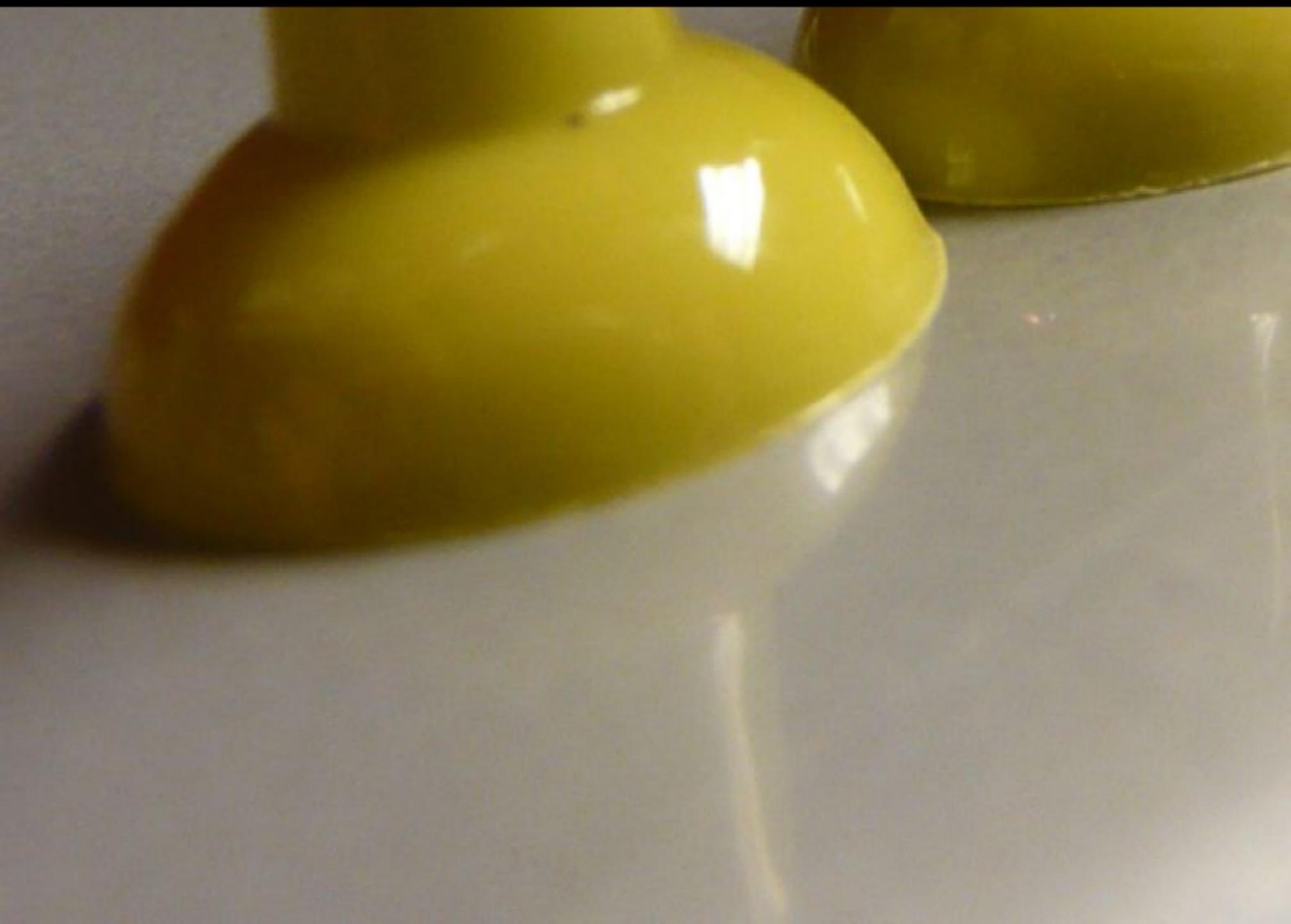
---

**ORDER TOTAL:** \$xxx.xx

[What's this?](#)



Member Management





SEARCH

GO



Navigation

[sign-in](#) or [register](#)

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

### Returning Customers

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

E-mail Address

A

Password

B

[Forgot your password?](#)

C

D

**Sign In**

Remember me

E

### New Customers

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nam purus justo, mollis sed faucibus et, dignissim luctus elit.

**Register**

F

Notes

The sign in and account creation screen allows returning (existing) customers to log in to their account to change passwords, add new address(es) or update an existing address and view order status and past orders after logging in.

New customers can begin the account creation process from this screen.

**A**  
User enters email address as an identifier in this area.

**B**  
The password is the key to the identifier to ensure this user is who they say they are. Asterisks are used to keep the password hidden from onlookers.

**C**  
**On Click:** Transmit the credentials to the authentication process.

**D**  
**On Click:** Opens forgot password page.

**E**  
**Option True:** Defaults email and password.

**F**  
**On Click:** Routes user into the registration funnel.

**Customer Service**

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

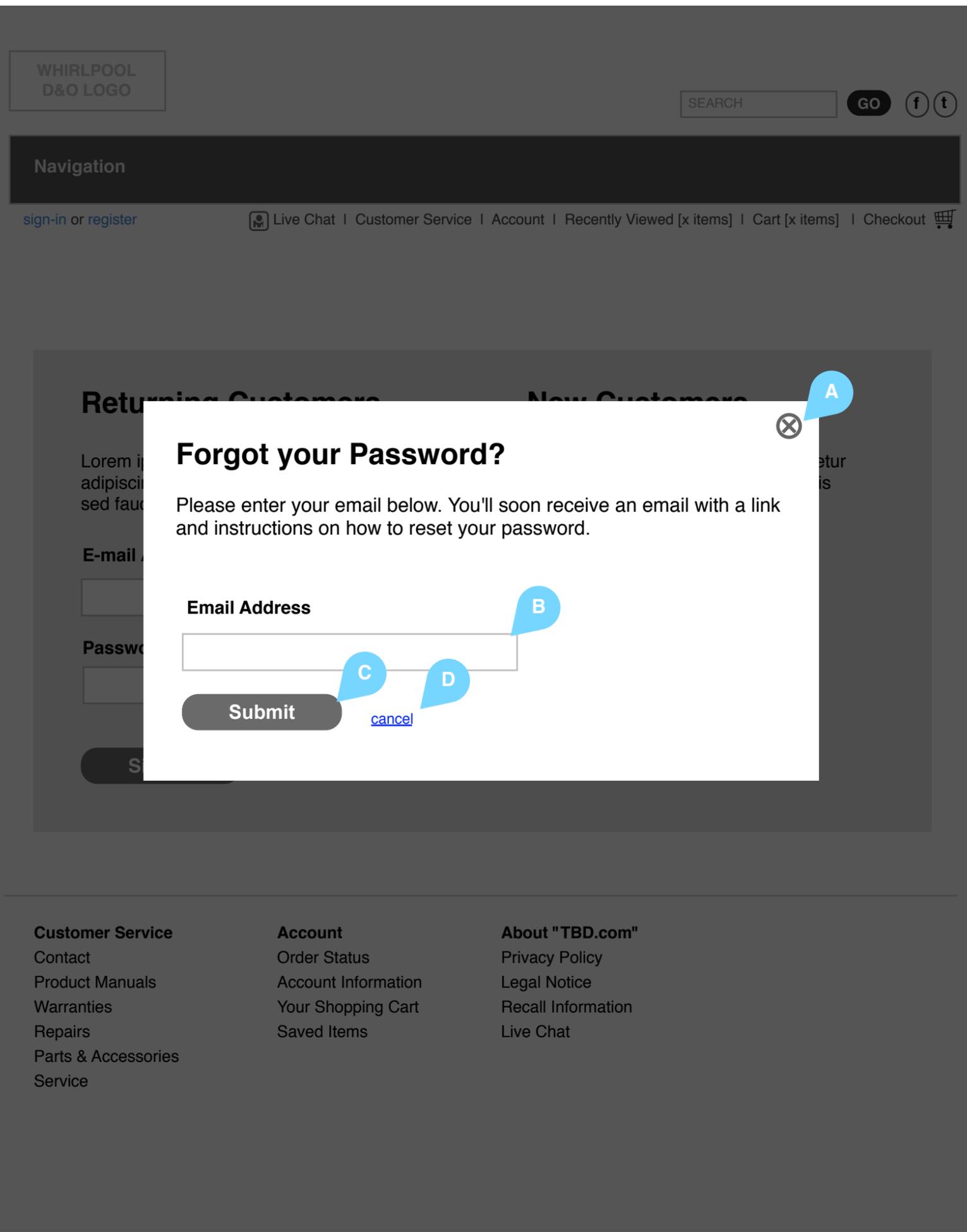
**Account**

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

**About "TBD.com"**

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat





Notes

This modal window with an opaque or medium opacity underlay allows the user to request a new password.

**A**  
**On Click:** Close the popup and return to the previously engaged page.

**B**  
Email address as the identifier for this user.

**C**  
**On Click:** Executes the password recreation process. Returns user to...?

**D**  
**On Click:** Close modal window and return user to the register page. No user feedback.

Navigation

[sign-in](#) or [register](#)

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

# Create an Account

Instructional copy tells user to complete all fields. Information made public and more details can be found in the [Privacy Policy](#).

## Personal Information

Title \*

First Name \*

Last Name \*

Address 1 \* (street address, PO box, company name)

Address 2 \* (apt, suite, building, floor, etc)

City \*

State Name

Zip Code \*

Country: USA

Daytime Phone \*

Alternative Phone

Email Address \*

Password \*

Verify Password \*

Security Question \*

Security Answer \*

## Specials & Promotions

Sign up for Whirlpool special offers, product news, and ideas

Send SMS notifications and promotions to mobile phone

Mobile Phone \*

Submit

### Customer Service

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

### Account

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

### About "TBD.com"

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat

### Notes

The create account page includes editable fields that accept specific user data.

**NOTE:** Shaded area (H&I) denotes items for later phase.

**A**  
**On Click:** Opens a modal box with contents of the privacy policy page.

**B**  
User selected title (EXAMPLE: Mr., Dr., Miss, Mrs., Ms.).

**C**  
User must submit data in the required fields.

**D**  
**Email Address:** This will become user's primary credential. Normal validation methods should be enforced (regular expressions and email validation routines).

**E**  
Initial Password Entry Field: Basic validation rules should apply.

**F**  
Verify Password Entry Field - To be used for password validation.

**G**  
**Option True:** Opts user in for marketing materials via electronic delivery.

**H**  
**Option True:** User wishes to receive notifications and marketing updates via SMS.

**I**  
User's mobile number that the SMS notifications will be sent to.

**J**  
**On Click:** Execute the save user data process, then move user to the "My Account" page.

**K**  
**Drop-Down Menu:** Offers the user to choose from a set of commonly asked password security questions.

**L**  
User enters reminder answer to their selected security question in this area.

Navigation

Home > My Account

Live Chat | Customer Service | Account | Recently Viewed [x items] | Cart [x items] | Checkout

My Account

Edit My Account

Address Book

My Orders

Change Password

Welcome back, [First Name]

My Recent Orders

[view all orders](#)

Date	Order Number	Status	Tracking	Total Price
[date]	[order number] <a href="#">order details</a>	[status]	[tracking]	[total price]

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Ut non mi vel nisi scelerisque suscipit. Mauris dapibus tristique erat, id sollicitudin arcu malesuada eu. Suspendisse bibendum posuere tortor ut vehicula. Suspendisse consequat, odio non ultrices pharetra

Personal Info

Name: [Name]

Address: [Address]

Address 2: [Address 2]

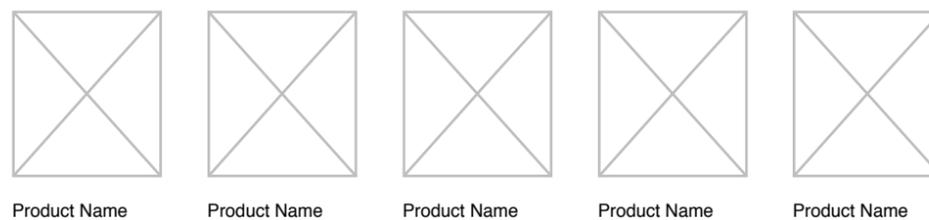
City: [City]

State: [State]

Email: [Email]

[Edit Profile](#)

Recently Viewed Items



T

Notes

The "My Account" page allows the user to view their last **five** orders. The menu allows easy navigation to specific account management tools and pages.

**A**  
Left side navigation contains links to "My Account" functions.

**B**  
Header serves as title on the "My Account" page. On subsequent pages, it will act as the "home" link returning users to this page.

**C**  
**On Click:** Opens account information page.

**D**  
**On Click:** Opens address book page.

**E**  
**On Click:** Opens "My Orders" page.

**F**  
**On Click:** Opens quick checkout page.

**G**  
**On Click:** Opens change password page.

**H**  
**On Click:** Opens "My Orders" page.

**I**  
Date of referenced order.

**J**  
Order number of the purchase.

**K**  
**On Click:** Opens order details page specific to this order.

**L**  
Status of order.

**M**  
Tracking number.

**N**  
Total order amount billed.

**O**  
Defaulted name on the account (first name + last name).

**P**  
Default address on the account.

**Q**  
Default billing city and state.

**R**  
Email address.

**S**  
**On Click:** Opens edit personal information page.

**T**  
Displays product image(s) and name(s) of the last 1-5 viewed items.

Customer Service

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

Account

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

About "TBD.com"

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat

Navigation

[Home](#) > [My Account](#) > Edit My Account

Live Chat | Customer Service | Account | Recently Viewed [x items] | Cart [x items] | checkout

My Account

**Edit My Account**

Address Book

My Orders

Change Password

## Edit My Account

[Title] A

[ First Name ] B

[ Last Name ] C

[ Address 1 ] (street address, PO box, company name)

[ Address 2 ] (apt, suite, building, floor, etc)

[ City ]

State Name

[ ZIP Code ]

Country: USA

[ Daytime Phone ] E

[ Alternative Phone ] F

[ Email Address ] G

### Specials & Promotions

Sign up for Whirlpool special offers, product news, and ideas H

Send SMS notifications and promotions to mobile phone J

Mobile Phone \*

**Save Changes** K

**Notes**

Account information page defaulting all previously customer entered data.

**A**  
Title of the user

**B**  
User first name.

**C**  
User last name.

**D**  
Billing address of the user.

**E**  
Primary phone of the user.

**F**  
Secondary phone of the user.

**G**  
Primary email address of the user, also used as the primary credential of user.

**H**  
**Option True:** Options user in for marketing materials via electronic delivery.

**I**  
**Option True:** User wishes to receive notifications and marketing updates via SMS.

**J**  
User's mobile number that the SMS notifications will be sent to.

**K**  
**On Click:** Save changes function called. User routed to "My Account" page.

Navigation

[Home](#) > [My Account](#) > Address Book

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

My Account

Account Information

**Address Book**

My Orders

Change Password

# Address Book

## Default Billing Address

[ Address Name ] A  
[ Name ] B  
[ Address ] C  
[ City ], [ State ], [ ZIP Code ] D  
[ Country ] E  
[ Daytime Phone ] F  
[ Alternative Phone ] G

[Edit](#) I   [Remove](#) J

## Default Shipping Address

[ Address Name ]  
[ Name ]  
[ Address ]  
[ City ], [ State ], [ ZIP Code ]  
[ Country ]  
[ Daytime Phone ]  
[ Alternative Phone ]

[Edit](#)   [Remove](#)

## Other Saved Addresses

[ Address Name ]  
[ Name ]  
[ Address ]  
[ City ], [ State ], [ ZIP Code ]  
[ Country ]  
[ Daytime Phone ]  
[ Alternative Phone ]

[Edit](#)   [Remove](#)

### Notes

View address in the address book with the ability to remove or route to pages where the address data can be updated.

**A**  
Name of this address.

**B**  
User first name + last name.

**C**  
Street address of the user.

**D**  
Civic location of user.

**E**  
Country of user.

**F**  
Primary phone on account.

**G**  
Alternative phone on account.

**H**  
**On Click:** Routes user to the address book details page with this address defaulted.

**I**  
**On Click:** Execute remove address functions and renew page area.

**J**  
**On Click:** Route user to address book details page with empty data entry fields.

### Customer Service

- Contact
- Product Manuals
- Warranties
- Repairs
- Parts & Accessories
- Service

### Account

- Order Status
- Account Information
- Your Shopping Cart
- Saved Items

### About "TBD.com"

- Privacy Policy
- Legal Notice
- Recall Information
- Live Chat

Navigation

[Home](#) > [My Account](#) > Address Book

Live Chat | Customer Service | Account | Recently Viewed [x items] | Cart [x items] | checkout

My Account

Account Information

**Address Book**

My Orders

Change Password

## Address Book

Select this address to be your shipping address, billing address, or both

Make default shipping **A**

Make default billing **B**

Title \*

Address Name \*

First Name \*

Last Name \*

Address 1 \* (street address, PO box, company name)

Address 2 \* (apt, suite, building, floor, etc)

City \*

State Name

ZIP Code \*

Country; USA **G**

Daytime Phone **H**

Alternative Phone

**I**  
Save Address

### Notes

Add address to the address book.

**A**  
Check box grouping (either or both can be checked). This assigns this address as the default shipping, billing or both.

**B**  
Title of the user.

**C**  
Name of this address.

**D**  
User first name.

**E**  
User last name.

**F**  
Address of the user.

**G**  
Primary phone of the user.

**H**  
Secondary phone of the user.

**I**  
**On Click:** Save user address function to be called route user "My Account" page.

Navigation

[Home](#) > [My Account](#) > My Orders

Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

**My Account**

Edit My Account

Address Book

**My Orders**

Change Password

## My Orders

Date	Order Number	Status	Tracking	Total Price
[date]	[order number] <a href="#">order details</a>	[status]	[tracking]	[total price]
[date]	[order number] <a href="#">order details</a>	[status]	[tracking]	[total price]

**Notes**

The "My Orders" page allows the user to view all of their previous orders. It includes links to the "My Orders" detail pages that are easy to identify.

**A**  
**On Click:** Opens "My Account" page.

**B**  
Date the referenced order was placed.

**C**  
Order number of the purchase.

**D**  
**On Click:** Opens order details page specific to this order.

**E**  
Status of order.

**F**  
Tracking ID.

**G**  
Total price of the order (merchandise + taxes + shipping charges).

Navigation

[Home](#) > [My Account](#) > My Orders > Order # Live Chat | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [checkout](#)

My Account

Edit My Account

Address Book

**My Orders**

Change Password

Previous Order

Next Order

## Order Number: [Order Number]

Order Date: [Order Date]

### Shipping Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

### Billing Information

Name  
Address  
City, State, Zip  
Country  
Daytime Phone  
Alternative Phone  
E-mail

[Payment Type]

**Credit Card**  
[xxx-xxx-xxx-5478]  
[Card Type]

Product Description	Quantity	Price	Delivery	Tracking	Total
[Product Title] [attributes]	[quantity]	[price]	[Delivery date] [Del Cost]	[tracking]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery date] [Del Cost] [Delivery date] [Del Cost] [add Delivery] [Del Cost]	[tracking]	[total]
[Product Title] [attributes]	[quantity]	[price]	[Delivery date] [Del Cost]	[tracking]	[total]
Service Options	Price	Delivery	Tracking	Total	
[Service] [Detail]	[price]	[delivery date]	[tracking]	[total]	

Promo Code: [Promo Code]  
Subtotal: \$ [Subtotal]  
Sales Tax: \$ [Tax Total]  
Shipping: \$ [Shipping]

**TOTAL** \$ [Total]

Order Status [Status]

Re - Order

**Notes**

**My Orders** - Detail page allows the user to view all of their previous orders with easy-to-identify links to the "My Order" detail pages.

**A** Product name display.

**B** Quantity of the order.

**C** Price per item.

**D** Tracking number.

**E** Total price of the order (merchandise + taxes + shipping charges).

**F** Payment card returns the last 4 digits only.

**G** Coupon discount (promo code).

**H** Subtotal of the order (total merchandise cost - coupon discount).

**I** Taxes total display.

**J** Shipping total display.

**K** Total of the order (subtotal + shipping total + tax total).

**L** Status of order.

**Customer Service**

Contact  
Product Manuals  
Warranties  
Repairs  
Parts & Accessories  
Service

**Account**

Order Status  
Account Information  
Your Shopping Cart  
Saved Items

**About "TBD.com"**

Privacy Policy  
Legal Notice  
Recall Information  
Live Chat

Navigation

[Home](#) > [My Account](#) > Change Password

[Live Chat](#) | [Customer Service](#) | [Account](#) | [Recently Viewed \[x items\]](#) | [Cart \[x items\]](#) | [Checkout](#)

My Account

Edit My Account

Address Book

My Orders

**Change Password**

# Change Password

Old Password \*

New Password \*

Verify New Password \*

Enter the code show below

Ux743

Save Changes

**Notes**

The "Change Password" page allows the user to change a previously submitted password.

**A**  
Old password entry box (clear text).

**B**  
The initial password entry field should be controlled by basic validation rules.

**C**  
The verify password entry field is to be used for password validation.

**D**  
**Captcha Code:** Series of characters used to prevent registration or infiltration by robots or other malefactors.

**E**  
**On Click:** Execute change password function. Return user to "My Account" page.

**Customer Service**  
Contact  
Product Manuals  
Warranties  
Repairs  
Parts & Accessories  
Service

**Account**  
Order Status  
Account Information  
Your Shopping Cart  
Saved Items

**About "TBD.com"**  
Privacy Policy  
Legal Notice  
Recall Information  
Live Chat